



Complete Children's Health Practice Statement re: CoViD19

Updated 15/3/2020 at 16H00

At CCH, we are continuing to monitor the trends in health care, our priority being the well-being of all of our people- patients and their families and staff and other providers and their families. We will provide regular updates through our website as well as Facebook.

In accordance with the Royal Australasian College of Physicians (13/3/2020), the following guidelines have been implemented at Complete Children's Health as of Monday, March 16th. Please note that we are doing everything in our power to balance your safety with medical compliance.

The following groups and their families are **not allowed** to attend the practice:

- People who are in self isolation
- People who are in quarantine

The following groups of people are considered to be “**at risk**” and are highly encouraged not to attend the practice:

1. People over 70
2. Aboriginal and Torres Strait Islanders (ATSI) over 50
3. Pregnant women (who need to bring patients to us)
4. Immunocompromised patients or their families
5. Chronic Disease in patients and their families (especially cardio-respiratory conditions)
6. Mothers who have recently given birth and their newborns under <3 months

For the above two groups you will be offered telephone and/or video conferencing.

For patients who choose not attend out of caution, alternate appointments, either telehealth or videoconferencing will be made available at the discretion of the doctor.

If you do not fall into any of the above groups, you are welcome to continue to your appointment as usual and all precautions will be applied, as far as possible, to minimise your risk.

Furthermore, we strongly recommend *single parent attendance with the patient only* and not relatives or other siblings

Note: individual practitioners will be rolling out video conferencing / telehealth options as early as this week.

Sincerely,
Complete Children's Health